## Transcript of video message

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## Andrew Crisp

**Interim Chief Executive Officer, Ambulance Victoria**

Hi everyone. Well, there is nothing more important than the physical and the psychological health and wellbeing and safety of everyone that works at Ambulance Victoria.

And therefore, I want to really thank the Victorian Equal Opportunity and Human Rights Commission, that has worked with Ambulance Victoria since 2020 when Ambulance Victoria identified there was a need to undertake an independent review, looking at equality across the organisation. And we’ve worked closely with VEOHRC since that time, and we really appreciate and thank them for their guidance and their expertise.

What we’ve done since that original report, and it has been highlighted in the Progress Evaluation Audit Report, is an awful lot of work. A huge commitment across this organisation from the Board, from the senior Executive and various layers within the organisation. And I thank all those people for the commitment, the time that they’ve spent, in doing that really, really important work. And again, for what they have done in terms of feeding into this particular evaluation report. It is really important that VEOHRC has undertaken this independent role, and we will definitely listen to the advice that has been provided to us.

There has been a lot of great work, a lot of good focus, in relation to where we need to go to improve health, wellbeing and safety across the organisation. But I am quite clear in reading the report that in fact we've got an awful lot more to do. We do need to focus on the positives, but the critical piece for Ambulance Victoria now and for the Board, and for myself as the interim CEO – and everyone that has a role in this organisation, because everyone is a leader – is that we really need now to focus on what are those three, four key things that are really going to make a difference.

So, thank you again for what you’ve done and what you’ve contributed so far, and I will thank you in advance for what I know you will continue to contribute to the organisation, both in terms of what we deliver to the broader community, but also for the safety of our people within the organisation. The least you deserve is for us to support you in the work that you do.

Thank you very much and take care.